



ORDER FORM

SMA EXTENDED WARRANTY COMFORT

Valid from April 1, 2019

Extended warranty for Sunny Boy, Sunny Tripower, Sunny Tripower Storage, Sunny Highpower and MLX

In accordance with our warranty conditions, an SMA replacement device is included in the Comfort extended warranty: If your device is defective, we will send you a replacement inverter with all the necessary updates at no cost. In order to ensure that the device replacement process is as smooth and easy as possible for you, your installer or the SMA Service will be happy to assist you.*

All important information about the SMA warranty can be found in our warranty terms and conditions at www.SMA.de/en/service-support/overview.

Simply fill out the order form and fax or e-mail it to us.

Fax number: +49 561 9522-435600; e-mail address: Warranty@SMA.de

I would like to order the SMA Comfort extended warranty under the following conditions (one-off payment)¹⁾:

Price group	to 10 years	to 15 years	to 20 years
1	160.00 €	320.00 €	480.00 €
2	203.00 €	406.00 €	609.00 €
3	213.00 €	426.00 €	639.00 €
4	250.00 €	500.00 €	750.00 €
5	270.00 €	540.00 €	810.00 €
6	290.00 €	580.00 €	870.00 €
7	310.00 €	620.00 €	930.00 €
8	330.00 €	660.00 €	990.00 €
9	360.00 €	720.00 €	1,080.00 €
10	390.00 €	780.00 €	1,170.00 €
11	420.00 €	840.00 €	1,260.00 €
12	450.00 €	900.00 €	1,350.00 €
13	510.00 €	1,020.00 €	1,530.00 €
14	550.00 €	1,100.00 €	1,650.00 €
15	730.00 €	1,460.00 €	2,190.00 €
16	896.00 €	1,792.00 €	2,688.00 €
17	1,008.00 €	2,016.00 €	3,024.00 €
19	949.00 €	1,899.00 €	2,849.00 €
20	999.00 €	1,999.00 €	2,999.00 €
21	1,049.00 €	2,099.00 €	3,149.00 €

¹⁾ All listed inverter prices are exclusive of VAT.

* The terms and conditions for SMA warranty contracts apply



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Price group	Device type
1	SB 1100, SB 1200, SB 1300TL-10, SB1.5-1VL-40, SB 1600TL-10, SB 1700, SB 2000HF-30, SB2.0-1VL-40, SB 2100TL, SB 2500, SB2.5-1VL-40, SB 2500HF-30, SB 2500TLST-21
2	SB 3000, SB3.0-1AV-40*, SB3.0-1AV-41*, SB 3000HF-30, SB 3000TL-20, SB 3000TL-21, STP3.0-3AV-40*, SB 3300, SB 3300-11, SB 3500TL-JP-22**, SB 3500TL-JP-22-MP**, SB3.6-1AV-40*, SB3.6-1AV-41*, SB 3600TL-20, SB 3600TL-21, SB 3600SE-10***, SB 3800, SB 3800-11
3	SB4.0-1AV-40*, SB4.0-1AV-41*, SB 4000TL-20, SB 4000TL-21, STP4.0-3AV-40*, SB 4500TL-JP-22**, SB 4500TL-JP-22-MP**
4	SB5.0-1AV-40*, SB5.0-1AV-41*, SB 5000TL-20, SB 5000TL-21, SB 5000SE-10***, SB 5400TL-JP-22-MP**, STP5.0-3AV-40*, STP 5000TL-20
5	SB 6000TL-21, SB6.0-1AV-41*, STP 6000TL-20, STP6.0-3AV-40*
6	STP 7000TL-20
7	STP 8000TL-10, STP 8000TL-20, STP8.0-3AV-40*
8	STP 9000TL-20
9	STP 10000TL-10, STP 10000TL-20, STP 10000TLEE-JP-10, STP 10000TLEE-JP-11, STP10.0-3AV-40*
10	STP 12000TL-10, STP 12000TL-20
11	STP 15000TL-10, STP 15000TL-30, STP 15000TLEE-10
12	STP 17000TL-10
13	STP 20000TL-30, STP 20000TLEE-JP-11, STP 20000TLEE-10
14	STP 24500TL-JP-30, STP 25000TL-30, STP 25000TL-JP-30
15	03-50-1000-1-40 (STP 50-40), 03-50-1000-3-40 (STP 50-JP-40)
16	STP 60-10, STP 60-JP-10, 139F5003 (MLX 60)
17	SHP 75-10
19	STPS60-10, 3-100-1000-1-20 (SHP 100-20)
20	3-125-1500-2-20 (SHP 125-US-20)
21	3-150-1500-1-20 (SHP 150-20), 3-150-1500-2-20 (SHP 150-US-20)

* The factory warranty is 5 years. This can be extended by a maximum of 10 years to 15 years.

** The factory warranty is 10 years. This can be extended by a maximum of 10 years to 20 years.

*** The extended warranty refers exclusively to the inverter (the corresponding battery is not a part of this extended warranty).

The sale of extended warranties is limited to the above listed device types (the above mentioned device types ending with BS, -IT and -Kxx are excluded from the limitation).

SMA reserves the right to add or remove device types to or from the overview list at any time.

The warranty can only be extended during an existing valid warranty period.

The total duration of the factory warranty period and the warranty extension may not exceed 20 years.



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Invoice address	Company / legal form
	PV system operator Solar power professionals
	Last name, first name
	VAT ID no. ²⁾
	Street and no.
	ZIP code/city/country
	Telephone no.
	E-mail address

²⁾ If your address is in the European Union, please provide a **valid value-added tax identification number (VAT ID no.)**.

Recipient of the certificate (if different from invoice recipient)	Last name, first name
	Company
	E-mail address

Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number

When buying an extended warranty for more than nine devices, please send us an Excel file with the respective data if possible.

I consent to SMA storing my PV system data (location, inverter type and serial numbers) for future Service activities.

Yes, I would like to receive information on current issues regarding the PV system and energy management by mail, e-mail or telephone.

You can withdraw your consent to the storage and use of your data at any time by sending an e-mail to Kundendaten.Service@SMA.de or by mail. All personal data gathered, processed or used by SMA will be treated in accordance with the applicable data protection laws. Any personal data that SMA collects about you will be treated as strictly confidential and will not be passed on to third parties without your express consent.

Date, signature of purchaser/invoice recipient

Date on which device was purchased by PV system operator
(Please attach a copy of the invoice)